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Wednesday, 10 August 2011

TO WHOM IT MAY CONCERN

ProServ South Africa has been contracted by the National Business Initiative (NBI) to conduct a Quality Impact Study amongst over 8,500 lecturers of FET (Further Education and Training) Colleges nationwide.

The overall impact that the NBI seeks to achieve is a modern, high quality, responsive public Further Education & Training (FET) system which contributes significantly to effective skills development in support of economic growth in South Africa. ProServ South Africa assisted the NBI in measuring that impact by investigating and obtaining an understanding of the quality of lecturing staff in the system. In addition, the capacity of these lecturers to deliver the theory and practical components of the national curriculum was investigated.

Lecturers could complete the survey via a website, personal email invitation or on paper. The responses obtained via the three methods were merged for analysis. The gathered data formed the basis for our report writing and recommendations.

ProServ South Africa has consistently met the targets and objectives of the project plans submitted, has managed the contract efficiently and in the process provided a high service level to all stakeholders.

Should you require any additional information, please do not hesitate to contact Nazrene Suleman or myself on 011 544-6000.

Yours sincerely

Makano Morojele
Director : Human Capital

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