



FETC

FREIGHT FORWARDING & CUSTOMS COMPLIANCE

SAQA ID: 59298

LP: N/A

NQF Level: 4

Minimum Credits: 135

Training Days: 40

Assessment Days: 40

Total Contact Days: 80

Accreditation Body: TETA

E-Learning Days: N/A

Workplace Experience: 8 Months

Self-study Days: N/A

Qualification Description:

The qualification is designed to be flexible and accessible for delegates to demonstrate the competencies required to work safely and productively at a strategic level in the freight forwarding and customs compliance environment. Delegates who are found competent on completion of the qualification will have the knowledge and skills to assume a managerial role in the international supply chain sector.

Programme Structure:

Classroom-based Interactive Learning
Workplace Learning
On-the-Job Coaching & Mentoring
Theoretical Assessment & Practical Workplace Observation

Qualification Purpose:

The purpose of the qualification is to provide delegates with a solid understanding of the relevant legislation and regulations governing the environment in which they operate and provide them with the ability to appropriately select and apply the relevant processes and procedures governing the operations with which they are involved.

Qualification Target Group:

The qualification is intended for delegates who wish to enter the freight forwarding and customs compliance sector or those who already working in it maintain and improve their competencies in meeting and anticipating the needs of their clients and customers.

Minimum Entry Requirements:

Competent in Communication (English) at NQF Level 3
Competent in Mathematical Literacy at NQF Level 3
Should delegates have completed Matric / Grade 12 with 2 official South African languages and mathematics, a Credit Allocation Transfer will be completed for the Fundamental Unit Standards

Workplace Requirements:

The delegates should have access to or already work in the in the Transport Sector environment.
Access to a Computer and Telecommunications Equipment
Access to Clientele
An allocated Workplace Mentor / Supervisor

Qualification Outcomes:

On completion of this qualification, the delegate should be able to:

- Communicate verbally and in writing using a variety of formats and use the basics of mathematics.
- Supervise a freight forwarding and customs compliance function.
- Solve operational problems within the freight forwarding and customs compliance environment.
- Carry out freight forwarding operations in customs compliance with client requirements and legislation.

QUALIFICATION ROLL-OUT

Unit Standard Type	Unit Standard ID	Unit Standard Title	NQF Level	Credits
MODULE 1: TRADE & LEGISLATION				
Core	252257	Apply international trade systems, policies and procedures	4	5
Core	117668	Demonstrate an understanding of the basics of local and international trade	4	15
Core	117667	Demonstrate the basic legal principles applied to shipping	4	8
Core	242821	Identify responsibilities of a team leader in ensuring that organisational standards are met	4	6
MODULE 2: ADMINISTRATION & PROCESSING				
Core	117156	Interpret basic financial statements	4	4
Core	252263	Perform the processes and procedures for the administration of import transactions	4	6
Core	252272	Perform the processes and procedures required for the administration of export transactions	4	6
Core	252262	Resolve customer service problems	4	5
MODULE 3: COMMUNICATION FUNDAMENTALS				
Fundamental	119472	Accommodate audience and context needs in oral and signed communication	3	5
Fundamental	119457	Interpret and use information from texts	3	5
Fundamental	119467	Use language and communication in occupational learning programmes	3	5
Fundamental	119465	Write, present and sign texts for a range of communicative contexts	3	5
Fundamental	119462	Engage in sustained oral and signed communication and evaluate spoken and signed texts	4	5
Fundamental	119469	Read, view, analyse and respond to a variety of texts	4	5
Fundamental	119471	Use language and communication in occupational learning programmes	4	5
Fundamental	119459	Write, present and sign for a wide range of contexts	4	5
MODULE 4: NUMERACY FUNDAMENTALS				
Fundamental	9015	Apply knowledge of statistics and probability to critically interrogate and effectively communicate findings on life related problems	4	6
Fundamental	9016	Represent, analyse and calculate shape and motion in 2- and 3-dimensional space in different contexts	4	4
Fundamental	7468	Use mathematics to investigate and monitor the financial aspects of personal, business and national and international issues	4	6
MODULE 5: INSURANCE & CERTIFICATES OF ORIGIN				
Elective	252243	Arrange and administer insurance of goods in transit	4	6
Elective	252248	Certify certificates of origin and other commercial documents	4	7
Elective	252254	Analyse and solve complex customs tariff classification problems	3	12
Elective	252268	Accredit customs clearing clients	4	5
TOTAL CREDITS: 141				